Pet Preservation Booking Form

Client Details:

| Full Name: | |
|-----------------|--|
| Phone: | |
| Email: | |
| Postal Address: | |

Pet Details:

| Name of Pet: | Age: | |
|---|---------------------------------------|--|
| Type and Breed of pet: | Weight of Pet: Used to calculate cost | |
| Date/time of death: | Date/time Pet was frozen/chilled: | |
| Cremation of organs Y/N and are remains to be kept separate or placed into Pet: | Any personal items sent with pet: | |
| Delivery Method to studio: | Return post or collect: | |

Display Reference:

Please describe in detail the position you would like to have your pet mounted in (e.g., awake/sleeping, sitting/standing, curled up/lying down, head raised/down/tilted, ears flat/pricked, feet and tail tucked/flat/curled up, eyes/mouth open or closed), as well as attach 4-5 photos of your pet in life to this email, preferably in your desired position for our artists to use as reference. Please also include specific notes regarding your pet's appearance that you would like to remain as is, or altered where possible (e.g., scars, moles, skin tags, snaggle tooth, blemishes to remain or be hidden to the best of our ability)

| Description: | | | |
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Financial Agreement A 50% non-refundable deposit is required when the Client is contacted to advise commencement of work. The final balance is due within 10 business days of the Client being contacted to advise completion of service.

FINAL AGREEMENT The Service Provider is the business owner and person offering the taxidermy/freeze drying services. The Client is the person requiring taxidermy/freeze drying services, or their representative. I acknowledge that:

- 1. Every attempt will be made by the service provider to reproduce the Clients pet to its original state, however as the Client, I understand this depends largely on the quality of photos I have provided & the state I have delivered the pet in. I the Client, acknowledge my pet will not look exactly as it did when it was alive. All attempts will be made to match eye colour, but this is restricted by market availability. I the client acknowledge that all attempts will be made by the service provider to get pet preserved in the position requested by the client, but final outcome can not be guaranteed to be exactly as envisaged.
- 2. This agreement starts the day the pet is delivered to the above business premises and continues until services have been rendered, or the finished product has been paid for in full and collected by the Client.
- 3. If one of the parties wishes to terminate this agreement, 14 days' notice must be given. Whether the Client or Service Provider terminates the contract, all costs incurred by the Service Provider must be paid in full by the Client before goods will be released. Deposits already paid remain non-refundable.
- 4. The Client will be contacted by phone call, text or email on completion of the service. All monies due are to be paid within 10 business days of this phone call, text or email. If monies are not received within 10 business days, a reminder phone call, text or email will be made. If all monies outstanding are not received within 5 business days of the reminder phone call, a written final notice will be issued. Outstanding debt remaining beyond the final notice period may be referred to a debt collection agency at the Service Providers discretion, or the goods may be sold to recoup outstanding debt.
- 5. A FINAL NOTICE must state the total debt owing up until the date of the notice, and that the outstanding debt will be referred to a debt collection agency, or all goods will be sold if the debt is not paid in full within 30 days from the date the notice is given. A notice will be given by either delivering it in person, posting by registered post to the address set out in the schedule for this agreement (or as last known to the sender), or sending it by email to the address set out in this agreement (or as last known to the sender). This final notice is considered to be formally delivered 2 business days after it has been posted or emailed.
- 6. The Client may not remove any goods from the Service Providers property while any part of the service debt is unpaid. If the client does not pay the whole of the service fee and any additional costs by the final notice, all goods become the property of the Service Provider, and he may do with them as he wishes. This includes selling the goods to reclaim any debts owed by the Client. Any profits gained from such a sale, remains the property of the Service Provider.
- 7. The Service Provider reserves the right to vary the quoted rates at any time, with notice, if the product is found to differ from the Clients description (heavier than written on this contract), or is in an unacceptable state (e.g., excessive fat, deterioration, decomposition, etc). Postage/Shipping fees are additional to the quoted price and will be charged to the Client with notice.
- 8. The Service Provider reserves the right to charge a monthly accounting fee of \$20 on overdue accounts.
- 9. The Service Provider reserves the right to charge a monthly storage fee of \$40 for any goods that have not been collected after 2 month from the agreed collection date.
- 10. In signing this contact the Client consents to taxidermy images of their pet being used for promotional purposes by the Service Provider unless stated otherwise in writing by the Client.

- 11. I release the Service Provider from all claims and indemnify the Service Provider against all claims made by, or on behalf of, me or any other persons in respect of any loss or damage caused by any equipment, equipment failures, substance, persons or animals; whether such loss or damage was caused directly or indirectly by the negligence of the Service Provider or otherwise, or by the Service Provider's servants or agents.
- 12. The Service Provider does not take any responsibility for damage or deterioration caused during postage or transport of animals.

By signing this document (whether through electronic signature or manual signature), I have fully read and understand the terms and conditions of this agreement, and I agree to be bound by the terms and conditions of this agreement.

| Signature: | Date: | |
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Please return email completed form to info@downundertaxidermy.com

